



SNAcargo is a family owned freight forwarding company located in the heart of Manhattan. Our experienced team is focused on international supply chains, mainly importing ocean containers from Europe and Cross-Border Trucks in North-America. Being part of Sintra Group International, SNAcargo has a strong background serving industry customers in the US. Founded in 2018, SNAcargo is well established in the market and known for its high-quality boutique services towards the customer. To support our continuous growth and stabilize the operations, we are looking for an experienced

### **Operations Specialist (m/w)**

The main target of this position is to coordinate the daily business operations of our customers Door-to-Door Supply Chains. Your main tasks will be:

- Ensure that all shipments are in the cloud-based operations software and continuously followed up
- Dispatch the nominated truckers for container drayage and airfreight trucking
- Update the customer of all ongoing shipments for agreed milestones
- Coordinate the transport chain efficiently in order to avoid any kind of extra costs (Storage, per diem etc.)
- Work on hot-shipments and escalation topics to always find the best way of transporting the cargo

What we expect from you:

- Experience in freight forwarding (Steamship line, Railroad, Terminal, 3PL provider, Trucking Company) for at least 5 years
- Able to handle stressful times
- Wiling to work afterhours and occasionally on weekends
- Able to prioritize work in a fast-paced environment
- Organize and structured working attitude
- computer skills, especially in MS Office (Excel)
- Italian and Spanish skills is a plus
- Bring in your network of service providers and customers

Should you consider yourself as highly motivated and ready to work for a fast growing, dynamic 4PL company, send your resume to [recruiting@snacargo.com](mailto:recruiting@snacargo.com). SNAcargo offers you a secure workplace in a family like environment with flat hierarchies and options for you to grow. Range of salary is depending on individual qualifications. Extra benefits like 401k are offered.

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